

**SOSTAVEL LOST LUGGAGE RETURN SERVICE IS NOW AVAILABLE  
AT ADOLFO SUAREZ MADRID-BARAJAS AIRPORT**

**Rome, October 7, 2025** – [sostravel.com](https://www.sostravel.com) S.p.A. (Euronext Growth Milan, ticker: SOS), a travel tech operator providing digital services for bookings, itineraries, and proprietary solutions that simplify the travel experience through the Sostravel and Flio apps and the platforms [www.sostravel.com](https://www.sostravel.com) and [www.amare.travel](https://www.amare.travel) ("**Sostravel**" or the "**Company**") announces that following the positive results achieved in 25 airports in the TraWell Co. network, the Lost Luggage Concierge service is now also available at Adolfo Suárez Madrid-Barajas Airport in Madrid (Spain).

This is one of Europe's leading airports in terms of passenger and cargo traffic, with over 60 million travelers per year in 2024. The integration of the service in this strategic hub further consolidates the Company's international presence and marks a significant step in its expansion into Spanish-speaking markets and transatlantic routes.

**A service designed for travelers**

The service offers dedicated support in the event of lost luggage, ensuring:

- prompt assistance in locating and returning the lost baggage;
- an immediate reimbursement if the baggage is not returned within 48 hours;
- a simple and immediate user experience thanks to the dedicated online platform, accessible via the app and website.

Massimo Crippa, Chief Operating Officer of Sostravel, stated:

*"The plan to develop the distribution of the service through airports in collaboration with TraWell Co. continues, and after Miami, which opened at the end of 2024, and Lima and Toronto, which opened in recent weeks, we are announcing the opening of sales at Madrid airport. The channel strategy includes the opening of additional international hubs, confirming the internationally recognized interest in the service and its scalability."*

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This press release is available on the Company's website in the "*Investor Relations / Press Review*" section, as well as on the "1info" dissemination system (SDIR) available at [www.1info.it](https://www.1info.it).



For further information

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