

**SOSTRAVEL LAUNCHES LOST LUGGAGE CONCIERGE SERVICE
AT TORONTO PEARSON INTERNATIONAL AIRPORT**

Rome (RM), September 23, 2025 – **sostravel.com** S.p.A. (Euronext Growth Milan, ticker: SOS), a travel tech operator providing digital services for bookings, itineraries, and proprietary solutions that simplify the travel experience through the Sostravel and Flio apps and the platforms www.sostravel.com and www.amare.travel ("**Sostravel**" or the "**Company**"), announces that the Lost Luggage Concierge service is also available at Toronto Pearson International Airport in Toronto (Canada).

Toronto Pearson is Canada's largest airport and one of North America's major hubs, with 46.8 million passengers in 2024 and over 180 destinations served worldwide. The introduction of the service at this airport represents a strategic step to strengthen the Company's presence in the North American market and provide dedicated support to the millions of travelers passing through the Canadian hub annually.

Located approximately 23 km from downtown Toronto, the airport is a primary hub for Air Canada, WestJet, and Porter Airlines, and in 2024 it was recognized by the Airport Service Quality Awards. It is also one of the few airports in the world to have five operational runways, ensuring high capacity and global connectivity..

A service designated for travelers

The service offers dedicated support in the event of lost luggage, ensuring:

- prompt assistance in locating and returning the lost luggage;
- an immediate reimbursement if the baggage is not returned within 48 hours;
- a simple and immediate user experience thanks to the dedicated online platform, accessible via the app and website.

Massimo Crippa, Chief Operating Officer of Sostravel, stated:

"The sales development plan for our service at airports, in collaboration with TraWell Co., continues successfully. After the opening of the sales point at Miami Airport at the end of 2024, and Lima just a week ago, we are now pleased to announce the launch of sales at Toronto Airport. In the coming months, we plan to further expand our network by adding new international hubs to provide an increasingly widespread service globally."

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This press release is available in the "Investor Relations / Press review" section of the Company's website, as well as on the "1info" dissemination system (SDIR) at www.1info.it.



For further information

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