

PRESS RELEASE

# GROWTH IN LATIN AMERICA: NEW HUB FOR SOSTRAVEL'S LOST LUGGAGE CONCIERGE SERVICE

Rome (RM), September 16, 2025 – sostravel.com S.p.A. (Euronext Growth Milan, ticker: SOS), a travel tech operator providing digital services for bookings, itineraries, and proprietary solutions that simplify the travel experience through the Sostravel and Flio apps and the platforms <a href="https://www.sostravel.com">www.sostravel.com</a> and <a href="https://www.amare.travel">www.amare.travel</a>, today announces the launch of its Lost Luggage Concierge service at Jorge Chávez International Airport in Lima, Peru's main airport, marking a further step forward in the Company's strategy of geographic expansion into high-growth markets.

The launch at Jorge Chávez International Airport in Lima represents a strategic milestone for Sostravel's expansion in South America. After consolidating the service in more than 25 international airports in the TraWell Co. network, the company is now expanding its presence in a rapidly growing hub, a key point for air connections between Latin America, Europe, and Asia. With over 23 million passengers per year, Lima airport is a strategic connection point and contributes to expanding the global reach of Sostravel's travel tech solutions.

### A service designated for travelers

The service offers dedicated support in the event of lost luggage, ensuring:

- prompt assistance in locating and returning lost luggage;
- immediate reimbursement if the baggage is not returned within 48 hours;
- a simple and immediate user experience thanks to the dedicated online platform, accessible via the app and website.

Massimo Crippa, Chief Operating Officer of Sostravel, stated:

"The sale of the service at airports in collaboration with TraWell Co. continues and, after Miami, which opened at the end of 2024, we are today inaugurating the opening of sales at Lima airport. The channel strategy includes further imminent new openings, confirming the internationally recognized interest in the service and its scalability."

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This press release is available in the "Investor Relations / Press review" section of the Company's website, as well as on the "1info" dissemination system (SDIR) at <a href="https://www.1info.it">www.1info.it</a>.



#### For further information

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